

At a glance

Leverage the benefits of Remote Rev-Trac Administration to minimize business disruptions and maintain the effectiveness of your SAP change workflows to accelerate the deployment of SAP releases.



www.rev-trac.com



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IMMEDIATE ASSISTANCE

New Rev-Trac Platinum customers can receive proactive hypercare support after implementing the SAP DevOps platform. The remote administration support helps you to fine-tune processes and configurations to meet your business demands.

IN-HOUSE FUNCTIONALITY LOSS

If your organization loses in-house Rev-Trac administration capabilities, our professional team will ensure uninterrupted service and maintain your SAP operations at peak performance.



Monthly Reports



24x7 Support



**Onsite Strategic
Workshop Day**

BENEFITS

1

Routine Task Contact Hours (up to 4 hours/week)

Support for routine tasks is provided on a per-task basis, ensuring your SAP change processes operate smoothly

2

Weekly Virtual Meeting (1 hour)

Stay connected with virtual meetings attended by Rev-Trac experts to address management-level concerns

3

Seamless Handover

Enjoy a smooth handover process when our team members are on planned or unplanned leave