REV-TRAC CASE STUDY

Essity enhances efficiency through SAP system synchronization with Rev-Trac

Introduction

This case study of SCA GmbH is based on a March 2017 survey of Rev-Trac customers by TechValidate, a 3rd-party research service.

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> Rev-Trac makes concurrent developments visible and automates code validation with code profiler tools.

Challenges

Sweden-based SCA's newly named Hygiene division, Essity, is a global company that produces and markets personal care products and hygiene and health solutions worldwide. They have around 48,000 employees and generate sales of approximately EUR 10.7 billion. Some of their leading brands include TENA, Tork, Leukoplast, Libero, Libresse, Lotus, Nosotras, Saba, Tempo, Vinda, and Zewa.

The company operates on every inhabited continent and manufactures, ships, and markets various high-volume goods. However, as they transitioned to a global SAP-based business information system, they faced challenges managing and coordinating IT activities between regions. They needed a solution to control and organize their IT processes. The business challenges that lead them to select Rev-Trac – the SAP DevOps platform – include:

- Their "home-grown" workflow system was manual and error-prone. IT wanted to eliminate the manual steps in controlling transports and managing change while reducing the cost of managing that change
- Business requested changes needed acceleration, and Rev-Trac could deliver on a strategic release management program
- Improve production system stability overall

Use Case

Implementing Rev-Trac brought significant benefits to Essity, both technically and in terms of business. From a technical standpoint, Rev-Trac allows synchronization between systems, making it painless and practical to clone one system to another. Essity now has better control over changes to various critical objects, so unexpected results are a thing of the past.

In business terms, the improved quality of change delivery has resulted in fewer disruptions to the system. Even during major project introduction, the system runs smoothly and reliably. Additionally, full compliance during audits of change management processes is the expected norm. This eliminates audit-related drains on company resources and allows business to go forward without any system-related problems.

Results

Almost a decade after implementing Rev-Trac's SAP DevOps platform, Essity has achieved impressive results. Essity has reduced manual effort by nearly 70%, cut audit task time in half, and doubled the volume of change delivered. Recently, the company has been progressing on its agile/SAP DevOps strategy, crediting Rev-Trac's conflict management through extended looking and OOPS, for contributing significantly to their goals.

One of Essity's original goals was to reduce the cost of managing change. Before Rev-Trac, it took over 5 hours on average to identify and fix an overwrite error. Now, Rev-Trac alerts the IT team to between 7 to 10 potentially dangerous overtake and overwrite situations per month, significantly saving time, money, and potential downtime.

Integrations have become crucial for developing a reliable SAP DevOps toolchain, and Essity finds that the Rev-Trac ALM integration with Code Checking produces the most significant positive impact on their SAP change management process. As the needs of SCA and Essity's business and information systems continue to evolve, Rev-Trac will continue to smooth the way for the company's vital IT teams and systems scalability.

Company Profile

Company:
SCA GmbH

Company Size:
Large Enterprise

Industry:
Consumer Products

About Rev-Trac

Rev-Trac is the SAP DevOps orchestration platform. The solution Automates ABAP Transports and Cloud, while the 3rd party integrations and highly flexible workflows allow any organisation to build a unified SAP DevOps strategy for complex SAP landscapes.

Learn More:

⧉ Rev-Trac

Source: Rainer Hubenthal, IT Manager, SCA GmbH