

Hawaiian Electric keeps lights on with Rev-Trac

Introduction

This case study of Hawaiian Electric Company is based on a December 2018 survey of Rev-Trac customers by TechValidate, a 3rd-party research service.



“Rev-Trac was not hard to implement, is easy to maintain, and support is great. The support they provide is amazing.”

Challenges

Hawaiian Electric has for more than 125 years provided the energy that has helped drive the islands' development from a kingdom to a modern state. The utility serves 95 percent of the state's 1.4 million residents on the islands of Oahu, Maui, Hawaii Island, Lanai, and Molokai.

Its vision is to empower our customers and communities with affordable, reliable, clean energy, built sustainable, resilient communities.

To support the vision, Hawaiian Electric needed to simplify its change management processes. The energy utility adopted Rev-Trac – the SAP DevOps platform – to help manage an N and N+ 1 development environment and reduce the costs of managing change. Automating its change management processes allows Hawaiian Electric to deliver faster, safer SAP applications for significantly less cost.

Use Case

Since deploying Rev-Trac, Hawaiian Electric has successfully addressed many challenges across its SAP landscape. The automation solution has eliminated much manual effort and enabled it to manage parallel development better and improve control of releases.

According to Hawaiian Electric, Rev-Trac wasn't difficult to implement and was productive 1 -3 months after the initial implementation.

The utility has increased the volume of SAP change they manage and the rate at which the change is delivered, enabling the utility to keep pace in a digital world.

In addition, eliminating manual effort through automation has reduced the change-related Production incidents within Hawaiian Electric's SAP environment.

Results

Before Rev-Trac's implementation, it would take 1-2 hours to identify and fix an overtake/overwrite error.

Rev-Trac alerts users of potentially dangerous overtake and overwrite errors. Since the deployment, Hawaiian Electric received 0-3 of these alerts every month.

The automated SAP DevOps platform has also enabled the utility to:

- o Reduce time on audit tasks
- o Reduce manual retrofit effort
- o Quickly realize business value from SAP applications

Company Profile

Company:
Hawaiian Electric Company

Company Size:
Medium Enterprise

Industry:
Energy & Utilities

About Rev-Trac

Rev-Trac is the SAP DevOps orchestration platform. The solution Automates ABAP Transports and Cloud, while the 3rd party integrations and highly flexible workflows allow any organisation to build a unified SAP DevOps strategy for complex SAP landscapes.

Learn More:

[Rev-Trac](#)