

Danone acquires a taste for Rev-Trac

Introduction

This case study of Danone is based on an April 2017 survey of Rev-Trac customers by TechValidate, a 3rd-party research service.



“Rev-Trac has had a positive impact on change control performance and has contributed to the success of new SAP implementations, with great reliability.”

Luis Carlos Reis, IT Professional, Danone

Business Results (In a box):

90% increase in change volume

75% reduction in system outages

- Optimized operations to maximize investment in SAP solutions
- User-friendly software increases productivity and drives down resource costs
- Huge improvement in production system stability at a lower cost
- More SAP changes, more frequently without breaking production

Challenges

Danone is a leading global food company operating in more than 130 countries across five continents. The company’s brand portfolio incorporates both international and local products built on four business lines – Essential Dairy and Plant-Based, Early Life Nutrition, Waters and Medical Nutrition. Its mission is to achieve health through food for as many people as possible, regardless of age, social and cultural environment.

To expand and realize its goal to help people in every part of the world, the food company launched its ‘2020’ transformation journey in 2014. Primarily it wanted to optimize its ability to capture long-term growth opportunities and increase operational efficiencies within the organization.

Use Case

SAP systems key enablers of journey

Danone’s IT infrastructure plays a significant role in the transformation journey. In time, the business looked at its increasingly complex SAP landscape. The food company wanted to increase production system stability and realize improved performance during software upgrades or other significant SAP projects and migrations.

Luis Carlos Reis, IT Professional, Danone said the company often encountered problems in production after migrations due to incorrect sequencing.

Danone evaluated SAP Solution Manager ChaRM and the Rev-Trac SAP DevOps platform as a potential solution. After due diligence was completed, Rev-Trac was selected for its flexibility and ease of use. Rev-Trac’s ability to easily integrate with Danone’s existing documentation systems, as well as their impact analysis solutions – SAP Solution Manager BPCA and Intellicorp LiveCompare – were also key factors in the selection.

Results

End out of sequence transports

Danone has achieved the initial goals of its project to transform its SAP landscape, since the implementation and deployment of Rev-Trac. Firstly, the food company has significantly reduced the risk of systems downtime through minimizing exposure to out of sequence transports.

Rev-Trac enables Danone to secure its migrations via enforcement which ensures predetermined change control processes are followed and change rules are complied with.

“Once the first landscape was stable, we added more and more systems until today we have several dozens of systems monitored and several hundreds of migrations every day with only the occasional minor issue,” Mr. Reis said.

Automation has enabled Danone IT to significantly reduce error prone manual involvement – 90% plus – in its SAP change processes. The result is more stable production systems, with accidental outages slashed by more than 75%.

Additionally, Rev-Trac has helped to optimize Danone’s operations including:

- 90% increase in the volume of SAP change
- 70-90% reduction in time spent on audit tasks
- Accelerated change delivery through Workflow approval, Transport deployment, BAU/support track retrofit and Transport sequencing.

A taste of automated change management

Rev-Trac has had a massive impact on Danone’s change management effectiveness.

Danone IT experienced 7-10 potentially dangerous overtake and/or overwrite situations per month prior to implementing Rev-Trac. Each taking between 2-5 hours to fix. The software’s OOPS (overtake overwrite protection system) functionality, in combination with Release Management Workbench, mass approvals and auto transport deployment has minimised the problems, saving Danone time and money.

When rolling out software, expenses can rise if the solution is difficult to integrate or involves extensive user training. “Rev-Trac users have no formal training,” Mr. Reis said. “They just use it.”

Company Profile

Company:
Danone

Company Size:
Large Enterprise

Industry:
Food

About Rev-Trac

Rev-Trac is the SAP DevOps orchestration platform. The solution Automates ABAP Transports and Cloud, while the 3rd party integrations and highly flexible workflows allow any organisation to build a unified SAP DevOps strategy for complex SAP landscapes.

Learn More:

[Rev-Trac](#)