REV-TRAC CASE STUDY

Hanson Australia leverages Rev-Trac to boost SAP change volume by 70%; cut costs

Introduction

This case study of Hanson is based on a July 2017 survey of Rev-Trac customers by TechValidate, a 3rd-party research service.

> " Rev-Trac has transformed the way we work; from changing a time consuming and sometimes daunting series of tasks, into a well-organized, robust process that everyone trusts."

Challenges

Hanson Australia, headquartered in Sydney, is part of the HeidelbergCement Group, a global concrete products manufacturer employing 57,000 people across five continents with their products sold throughout the world. Hanson Australia's SAP-based IT backbone supports an operating division spread across 450 locations in Australia, Malaysia, Singapore and Greater China.

To manage its increasingly complex change management requirements, Hanson needed to add flexible change automation, complete documentation and reliable policy enforcement to its SAP IT controls. Rev-Trac — the SAP DevOps platform — provided the capabilities Hanson required to achieve their top 3 goals:

- Improve production system stability;
- Reduce the costs of managing change; and
- Simplify the SAP change control process overall

Company Profile

Company:
Hanson

Company Size:
Large Enterprise

Industry:
Construction

Use Case

Having also reviewed SAP Solution Manager ChaRM when replacing their non-automated change-related system, and decided on Rev-Trac as a "purpose-built tool with clear design and great support." Moreover, they felt confident that Rev-Trac would deliver the level of flexibility they needed while meeting their implementation timeline. Within a week of consulting, Hanson's release strategies and processes were defined and a few weeks later they were live, with very few issues and with less than an hour of new user training.

Rev-Trac offers a unique ability to track cross-system and intra-system development which highlights parallel development and potential production system conflict issues. Rev-Trac then automatically informs all stakeholders in a format that makes continuous delivery and multiple team agile development approaches possible within an SAP development environment. Hanson is also leveraging Rev-Trac's extended locking and OOPS functionalities as key features supporting their Agile/DevOps initiatives.

About Rev-Trac

Rev-Trac is the SAP DevOps orchestration platform. The solution Automates ABAP Transports and Cloud, while the 3rd party integrations and highly flexible workflows allow any organisation to build a unified SAP DevOps strategy for complex SAP landscapes.

Learn More:

☑ Rev-Trac

Results

Before implementing Rev-Trac, it took IT between 2 and 5 hours on average to identify and fix an overwrite error. Today the company reports that monthly, Rev-Trac alerts their organization of 7-10 potentially dangerous overtake and/or overwrite situations! That's a huge savings in productivity but avoiding potential downtime is where the real value is found.

Other remarkable metrics to note are that Hanson has:

- Cut production incidents by half with Rev-Trac.
- Increased Volume of Change almost 70%
- Reduced Manual Effort between 70% – 90%
- Eased/reduced Time on Audit Tasks by almost 90%
- Shrank Manual Retrofit Effort by over 70%

"Rev-Trac has made my life as Application Development Manager easy and put me in control."

Research by **TechValidate** by SurveyMonkey