REV-TRAC CASE STUDY

ABB manufactures a better SAP environment with Rev-Trac

Introduction

This case study of ABB Ltd is based on a December 2018 survey of Rev-Trac customers by TechValidate, a 3rd-party research service.

> " "We got a perfect teacher and so we were able to get Rev-Trac up and running in a few months"

Challenges

With more than 147,000 employees across 100 countries, ABB is a global industrial manufacturing giant. Today, ABB delivers innovative products to drive the future of industrial digitization. Its business divisions – electrification, industrial automation, robotics & discrete automation and motion – bring electricity from power plants to any plug and automate industries from natural resources to finished products.

To meet the demands of a growing business in an increasingly digital world, ABB needed to simplify its SAP change control. The global giant turned to Rev-Trac — the SAP DevOps platform — to automate its SAP change management processes. Automation enabled the manufacturer to improve control of its SAP changes and forms the foundation of a release management strategy that is responsive to the demands of the business units.

Use Case

Rev-Trac was productive 1-3 months after the initial implementation and has helped ABB to address challenges within its SAP environment.

Using Rev-Trac, ABB has increased the volume and velocity of SAP change for faster, better and safer applications and enhancements. At the same time, the number of SAP change-related production incidents have decreased, leading to improved efficiencies in application development and delivery.

Results

Since deploying Rev-Trac to better manage its SAP change control processes, ABB has been able to cost-effectively and more efficiently meet the needs of the business.

Before implementing the SAP DevOps platform, it would take more than 5 hours to identify and fix an overtake/overwrite error. Now, with Rev-Trac, ABB receives 7-10 potentially dangerous overtake and overwrite error alerts a monthly.

Rev-Trac has also helped ABB to:
o reduce manual effort
o reduce time on audit tasks
o reduce production errors
o reduce manual retrofit effort: strongly agree
o quickly realize the business value of SAP applications

Company Profile

Company:
ABB Ltd

Company Size:
Global 500

Industry:
Industrial Manufacturing

About Rev-Trac

Rev-Trac is the SAP DevOps orchestration platform. The solution Automates ABAP Transports and Cloud, while the 3rd party integrations and highly flexible workflows allow any organisation to build a unified SAP DevOps strategy for complex SAP landscapes.

Learn More:

⧉ Rev-Trac

Research by **TechValidate**
by SurveyMonkey